

## SMELoC2

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| <b>Main Features</b>                                      | Loans Facilitate to working Capital Requirements  |
| <b>Interest rates p.a</b>                                 | Credit Concessionary Loan at 8% p.a interest to the end borrower  |
| <b>Eligibility</b>  | Should be a working capital requirement   |
| <b>Documents Required</b>                                 | Loan application , Estimate, acceptable security by bank, Movable or Immovable , Personal Guarantees  |
| <b>Clarifications and Inquiry on Account Transactions</b> | <ul style="list-style-type: none"> <li>● In- Branch assistance at any RDB Branch</li> <li>● General Number: + 94 11 203 54 54</li> </ul>  |
| <b>Maximum Tenure</b>                                     | 36 months with 06 month grace period  |
| <b>Complaint Handling Procedure</b>                       | ● General Number: + 94 11 203 54 54   |
|   | ● Email- <a href="mailto:info@rdb.lk">info@rdb.lk</a>   |
|   | ● Call Centre-011 2 42 52 62  |
|   | <ul style="list-style-type: none"> <li>● Financial Ombudsman</li> </ul> <p>The Financial Ombudsman<br/>No 143 A, Vajira Road,<br/>Colombo 05.<br/>Tel: (011) 2 595624 Email: fosril@sltnet.lk<br/>Website: <a href="http://www.financialombudsman.lk">www.financialombudsman.lk</a></p> <p>The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka <a href="https://www.cbsl.gov.lk/en/fcrd">https://www.cbsl.gov.lk/en/fcrd</a></p> |