

SAPP

Main Features	Specially Granted for agricultural activities
Interest rates p.a	Credit Concessionary Loan at 6.5% p.a interest to the end borrower
Eligibility	Borrower should be engaged in Agriculture Activities
Documents Required	<ul style="list-style-type: none"> ● Estimate ● Approval of SAPP officer of the area ● Personal Guarantees
Maximum Tenure	3 years with 6 months grace period
Clarifications and Inquiry on Account Transactions	<ul style="list-style-type: none"> ● In- Branch assistance at any RDB Branch ● General Number: + 94 11 203 54 54
Complaint Handling Procedure	● General Number: + 94 11 203 54 54
	● Email- info@rdb.lk
	● Call Centre-011 2 42 52 62
	<ul style="list-style-type: none"> ● Financial Ombudsman <p>The Financial Ombudsman No 143 A, Vajira Road, Colombo 05. Tel: (011) 2 595624 Email: fosril@sltnet.lk Website: www.financialombudsman.lk</p> <p>The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka https://www.cbsl.gov.lk/en/fcrd</p>