

MSME

Main Features	<ul style="list-style-type: none"> ● Specially Granted for Industrial Activities
Interest rates p.a	Credit Concessionary Loan at 7% p.a interest to the end borrower
Documents Required	<ul style="list-style-type: none"> ● 1 step - Registration - Annex 1 with NIC ● 2 step - Refinance - Annex 2, Project appraisal report
Maximum Tenure	10 years with 12 months grace period
Clarifications and Inquiry on Account Transactions	<ul style="list-style-type: none"> ● In- Branch assistance at any RDB Branch ● General Number: + 94 11 203 54 54
Complaint Handling Procedure	<ul style="list-style-type: none"> ● General Number: + 94 11 203 54 54
	<ul style="list-style-type: none"> ● Email- info@rdb.lk
	<ul style="list-style-type: none"> ● Call Centre-011 2 42 52 62
	<ul style="list-style-type: none"> ● Financial Ombudsman <p>The Financial Ombudsman No 143 A, Vajira Road, Colombo 05. Tel: (011) 2 595624 Email: fosril@sltnet.lk Website: www.financialombudsman.lk</p> <p>The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka https://www.cbsl.gov.lk/en/fcrd</p>