

RDB Uththama



Eligibility	<ul style="list-style-type: none"> ● Government and non-Government pensioners and all others above the age of 55 years.
Key Features	<ul style="list-style-type: none"> ● Initial Deposit to Open Account is Rs.500/- ● Interest Rate -5.25%
Benefits and Value Added Services	<ul style="list-style-type: none"> ● Special Credit Facilities under" RDB Detusavi" Loan Scheme ● No service charges for utility bill payments ● 2.5% Special Medical Scheme subject to terms and conditions
Required Documents to open the Account	<ul style="list-style-type: none"> ● Account mandate ,KYC & signature card ● National Identity Card/ Valid Driving Licence/Valid Passport
Terms & Conditions	<ul style="list-style-type: none"> ● Pension should be drawn if the account holder is a pensioner ● Joint Accounts are not allowed
Clarifications and Inquiry on Account Transactions	<ul style="list-style-type: none"> ● In- Branch assistance at any RDB Branch ● General Number: + 94 11 203 54 54
Complaint Handling Procedure	<ul style="list-style-type: none"> ● General Number: + 94 11 203 54 54 ● Email- info@rdb.lk ● Call Centre-011 2 42 52 62 ● Financial Ombudsman <p>The Financial Ombudsman No 143 A, Vajira Road, Colombo 05. Tel: (011) 2 595624 Email: fosril@slt.net.lk Website: www.financialombudsman.lk</p> <p>The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka https://www.cbsl.gov.lk/en/fcrd</p>