

# Liya Saviya



<b>Eligibility</b>	Sri Lankan Women and age Above 18
<b>Key Features</b>	<ul style="list-style-type: none"> <li>● A higher interest rate</li> <li>● Initial Deposit to open Account is Rs.1000/-</li> </ul>
<b>Benefits and Value Added Services</b>	<ul style="list-style-type: none"> <li>● ATM card is issued to give an opportunity to withdraw money for their financial needs</li> <li>● SMS alert on transactions</li> <li>● Valuable Gifts for deposit balance subject to terms &amp; conditions</li> <li>● Credit facilities are considerable subject to terms &amp; conditions</li> </ul>
<b>Required Documents to open the Account</b>	<ul style="list-style-type: none"> <li>● Account mandate ,KYC &amp; signature card</li> <li>● National Identity Card/ Valid Driving Licence/Valid Passport</li> </ul>
<b>Terms &amp; Conditions</b>	<ul style="list-style-type: none"> <li>● Minimum Account Balance is Rs.1000/-</li> <li>● Joint accounts are allowed.</li> </ul>
<b>Clarifications and Inquiry on Account Transactions</b>	<ul style="list-style-type: none"> <li>● In- Branch assistance at any RDB Branch</li> <li>● General Number: + 94 11 203 54 54</li> </ul>
<b>Complaint Handling Procedure</b>	<ul style="list-style-type: none"> <li>● General Number: + 94 11 203 54 54</li> <li>● Email- <a href="mailto:info@rdb.lk">info@rdb.lk</a></li> <li>● Call Centre-011 2 42 52 62</li> <li>● Financial Ombudsman</li> </ul> <p>The Financial Ombudsman No 143 A, Vajira Road, Colombo 05. Tel: (011) 2 595624 Email: <a href="mailto:fosril@sltnet.lk">fosril@sltnet.lk</a> Website: <a href="http://www.financialombudsman.lk">www.financialombudsman.lk</a></p> <p>The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka <a href="https://www.cbsl.gov.lk/en/fcrd">https://www.cbsl.gov.lk/en/fcrd</a></p>