



RDB Jaya Nidhana Savings Certificates

Eligibility	<ul style="list-style-type: none"> ● Sri Lankan Citizen above age of 18
Key Features, Benefits and Value Added Services	<ul style="list-style-type: none"> ● Face Value of Certificates Rs.5,000/- , Rs.10,000/- and Rs.25,000/- ● The certificate of deposit can be renewed at the rate of interest prevailing on the date of maturity. ● Deposit Against Loans can be obtained
Required Documents to open the Account	<ul style="list-style-type: none"> ● FD Application and KYC ● Automatically renewal Letter ● National Identity Card/ Valid Driving Licence/Valid Passport
Terms & Conditions	<ul style="list-style-type: none"> ● Should be issued only for Personal Accounts ● Both Individual Accounts and Joint Accounts are allowed ● Not Transferable nor Negotiable
Clarifications and Inquiry on Account Transactions	<ul style="list-style-type: none"> ● In- Branch assistance at any RDB Branch ● General Number: + 94 11 203 54 54
Complaint Handling Procedure	<ul style="list-style-type: none"> ● General Number: + 94 11 203 54 54 ● Email- info@rdb.lk ● Call Centre-011 2 42 52 62 ● Financial Ombudsman <p>The Financial Ombudsman No 143 A, Vajira Road, Colombo 05. Tel: (011) 2 595624 Email: fosril@slt.net.lk Website: www.financialombudsman.lk</p> <p>The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka https://www.cbsl.gov.lk/en/fcrd</p>